

# Chutes and Ladders of AAC Implementation

Nerissa Hall Ph.D. CCC-SLP, ATP Hillary Jellison M.S.CCC-SLP, ATP

Communicare, LLC

### What we do...

We love what we do! We specialize in AAC, AT, Speech and Language, and Special Education. We offer a range of services in-person and remotely via telepractice (tele-AAC), such as:

INTAKE FORM  $\longrightarrow$ 

CAREGIVER FORM-



Assessments

AAC and AT assessments with a heavy emphasis on implementation.



Intervention

Individually-tailored intervention services on-site and online.



Consultation

Customized consultation to support widespread implementation.



AAC Camp

Intensive and immersive AAC camp in-person and online.



Webinars and PD

Webinars on a range of topics with CEU opportunities.



Tele-AAC

AAC assessment, intervention and consultation services online.



Resources

A growing library of handouts, tutorials, videos and activities.



Spotlight Series

Real-life tips, ideas and information learned from our community.



#AACdog

A project designed to explore dogs' responsiveness to AAC devices.

### www.AACcommunicare.com www.CommunicareLearning.com www.CampCommunicare.com

Communicare, LLC

Communicare, LLC

f 🖸 🐓 in

info@aaccommunicare.com

Tel. 413.875.5531

FAX: 800.635-9636

### Our team...

### MANAGING PARTNERS & LEAD PRACTITIONERS



Hillary Jellison
jellison@AACcommunicare.com



Nerissa Hall
<a href="mailto:hall@AACcommunicare.com">hall@AACcommunicare.com</a>

### **PRACTITIONERS**



Lesley Quinn quinn@AACcommunicare.com



Emily Donoghue donoghue@AACcommunicare.com



Julia Serra
serra@AACcommunicare.com

### Learning Outcomes:

- Explain three or more critical components of AAC Implementation
- Describe how AAC can be implemented with preferred activities
- List other forms of AAC in multiple environments

### Communication





# What is the goal of AAC?

Augmentative and Alternative Communication is to support an individual's verbal communication or could be their main mode of communication. The goal is to support an individuals' most efficient means of communication.



<sup>\*</sup>Access to an AAC system does not equal communication, just means they have access.

## AAC Implementation Fundamentals

How to teach communication aided or augmented by AAC systems.

Communicare, LLC

### Modeling/Aided Language Stimulation

AAC modeling is the communication partner's act of using AAC too.



- Without expectation
- Can be only one to two words
- Input output symmetry
- Doesn't have to match verbal perfectly.
- Respectful of AAC as a means of communication.



### Prompting

Prompting is a teaching technique to help support development of a skill.



- Hierarchy of prompts depending on skill level with varying levels of intensity.
- New skills may need higher level of prompting.
- Familiar skills need less prompting.
- Best prompt: wait time!!

Sommunicare, LLC

### Creating opportunities

How we set up the environment and/or interact with an item of interest to encourage an individual to use AAC.



- Ask open ended questions
- Sabotage
- Don't anticipate individual's needs
- Use wait time
- Making it engaging

### Language Expansion

Our response to make an utterance longer and/or more complex.



- Knowing the individual's language level and modeling above.
- Recasting- saying back what the individual said and adding to it.

## The Chutes



### Clinician's Perspective

- Communication partners modeling
- Communication partners ask yes/no questions
- Environment doesn't support communication opportunities
- AAC System is NOT present

# Parent's Perspective



### Danielle's Perspective

- Having device present
- Using core vocabulary throughout day
- Learn vocabulary and navigation
- Identifying communication opportunities
- Can be overwhelming at first- just got to do it

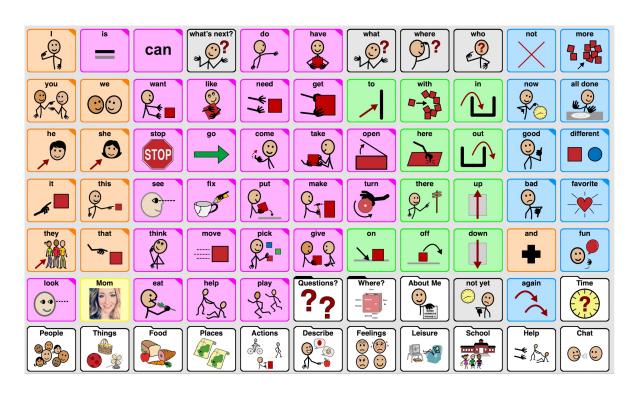
Communicare, LLC

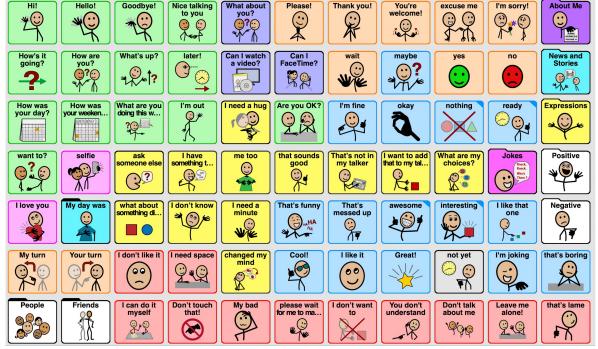
## The Ladders



## Engagement and Motivation

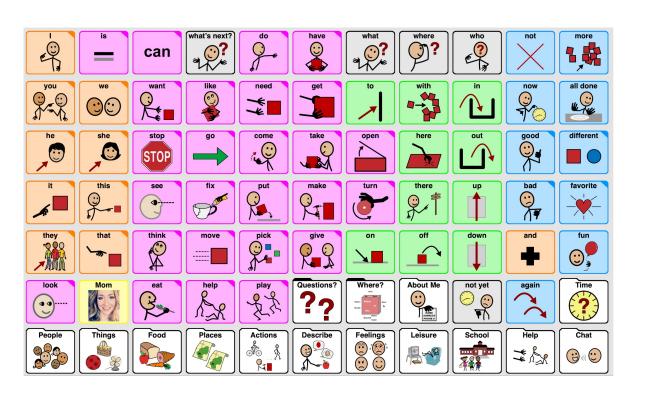
### How to learn the vocabulary?

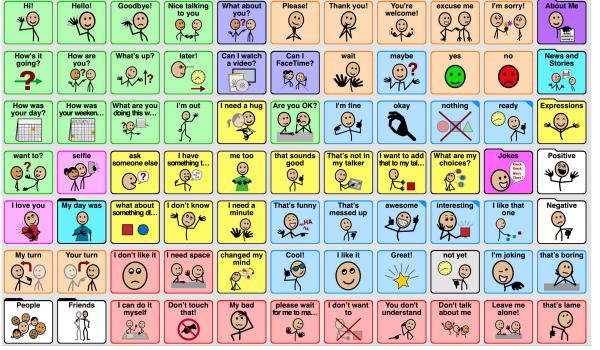




### Where to start?

### Main Page and Chat





It might seem overwhelming at first, but you just have to jump in, and practice and do it. Ask your clinician and team for guidance of where and how to start.

Start small and feel the successes to build on.



How do you do Core?

Core Words	Navigation	Opportunities	Word Combination ideas (to model- not expect)
open  Don't like	put OPEN open open open open open open open open	<ul> <li>Containers</li> <li>Cooking</li> <li>Something locked</li> <li>Food/snack</li> </ul>	<ul><li>Help open</li><li>Open it</li><li>Open more</li><li>Don't like</li></ul>
		<ul><li>Brother annoyance</li><li>Book/game</li><li>Smell/taste of something</li></ul>	
stop	STOP STOP	<ul><li>Brother annoyance</li><li>Removing a reinforcer</li><li>Stop work/task</li></ul>	<ul><li>You stop</li><li>Connor/Patrick stop</li><li>Stop it</li><li>Please stop</li></ul>
Don't want	don't want	<ul><li>Food/snack</li><li>Game/activity</li><li>Offered something</li><li>Task avoidance</li></ul>	• Don't want
Make	make	<ul><li>Cooking</li><li>Arts/craft</li><li>dishes</li></ul>	<ul> <li>Make it</li> <li>Make more</li> <li>Make sandwich</li> <li>Make big</li> <li>Make little</li> <li>Make clean</li> </ul>
Look	look	<ul> <li>Timer is going off</li> <li>Laundry is done</li> <li>Draw attention to look at something in book/photo/video</li> </ul>	

Communicare, LLC

Parent involvement is key!



### Advice for Clinicians

More parent involvement, as part of the process not just sharing how the process went.



Get to know what they are able to do.

Meet them where they are

Ask them what would be helpful for them.



# Explaining Purpose of Communication

Communication partners like to know the lingo and what it is we are focusing on. Be explicit- it helps.

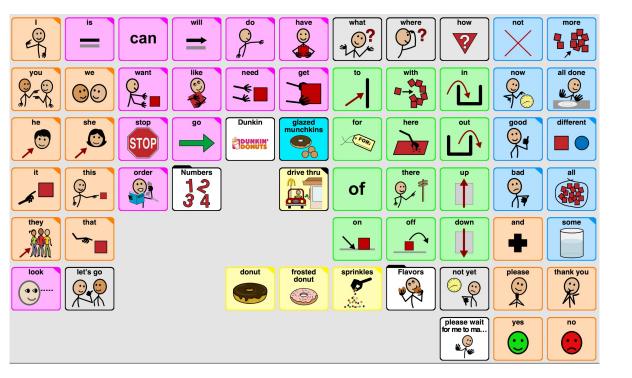
# Struggling to create communication opportunities

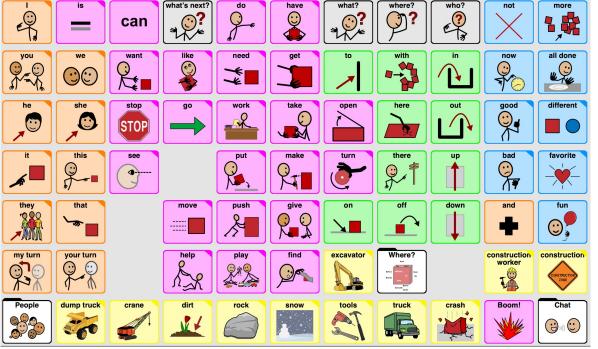
# Use individual's interest and motivation

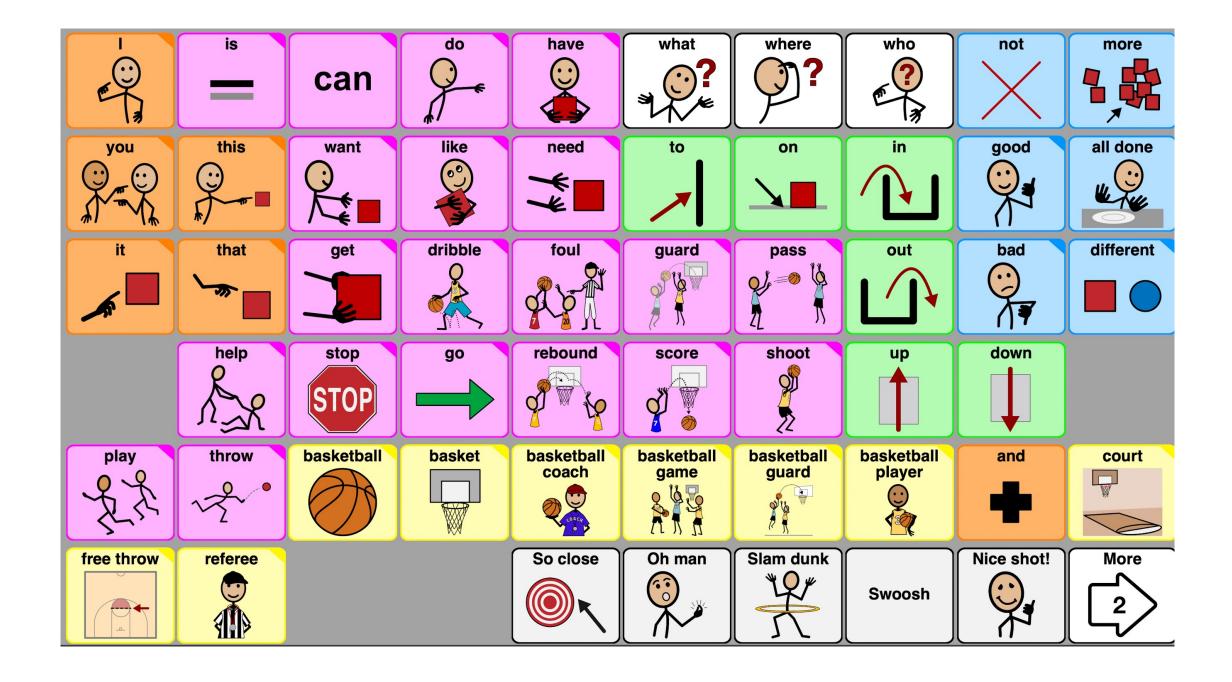
Science Experiments, Sensory, STEM, Switches, Planting, Basketball

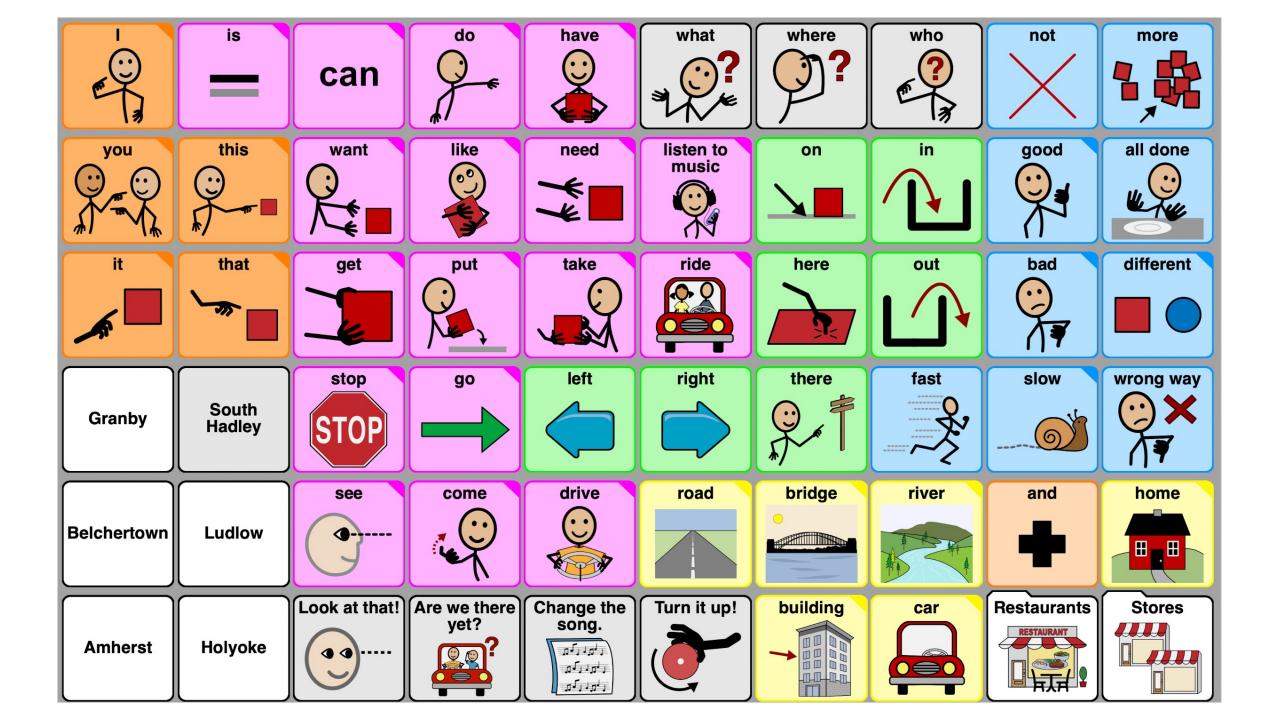


### Topic Pages- Ease of Access









### The One and Only Ivan

GO BACK		The One and Onl	Katherine Appleg	lvan	Stella	Bob	Ruby	George	Mack		CORE
				gorilla	elephant	dog	baby	janitor	owner	crayon	art
									favorite	money	glass box
you				like		buy	paint	color	more		
it	he		friend			sell			mall		Africa
she					good		live				
CLEAR	not			make		bad	watch				

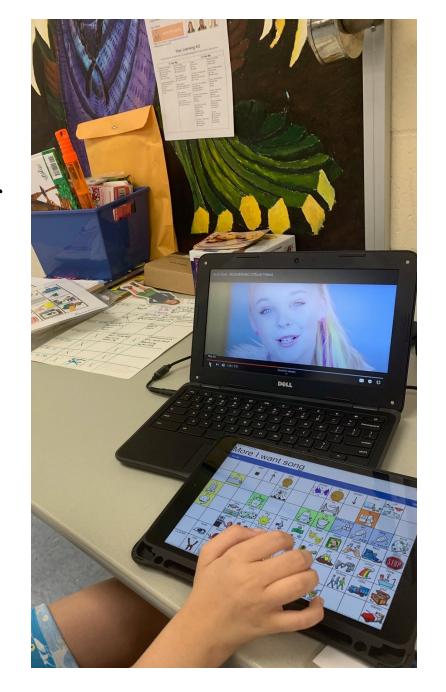
Embed AAC/Communication expectations into activities that are motivating and already occurring.

Use the natural environment.

### Language Purpose

Remember to include multiple functions of communication (think beyond requesting).

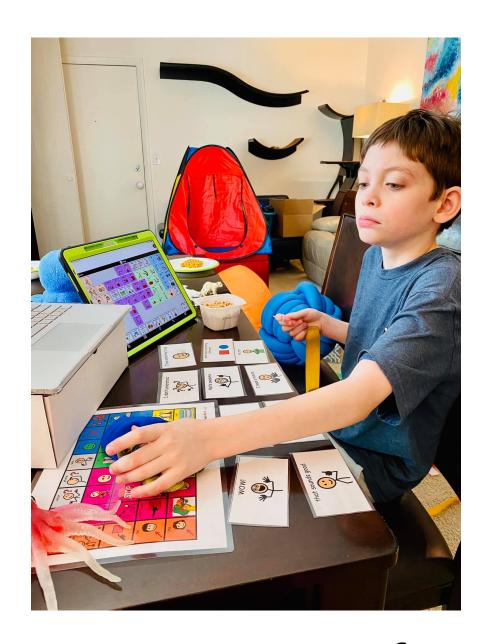
- Commenting *I like that*.
- Protesting *That's boring!*
- Directing another's behavior *Turn it up*.
- Asking Questions What's next
- Sharing Information That's JoJo Sewa



## Lite-tech Supplements



- Language Board
- Comment Cards
- Environmental Labels







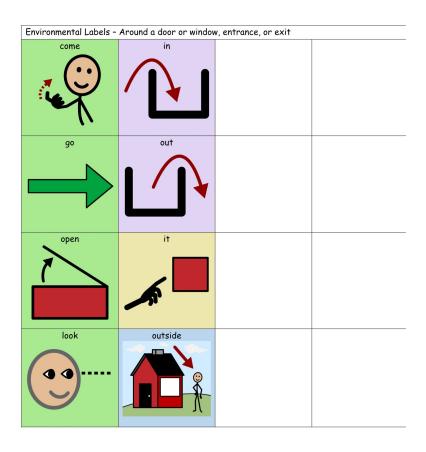




Support ease of access to AAC within activities

# Environmental Labels

### Commūnicāre, LLC





### In Environment





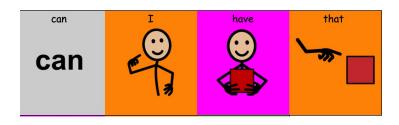


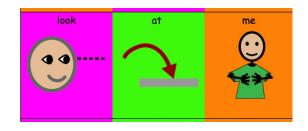
What does successful arrangement of the environment look like?

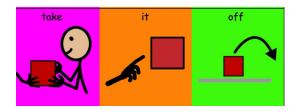


Look at how the individual is already communicating in that environment/activity. Can we expand on that or use AAC to have access to more specific language?









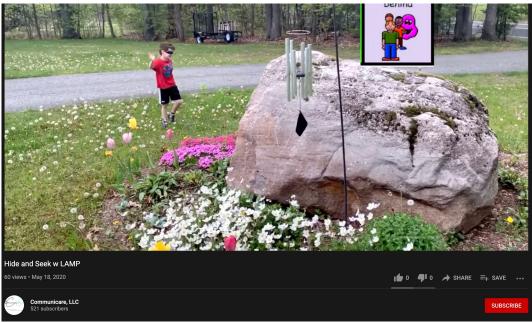
Think of alternative prompts other than verbal prompting for expansion.

- Visual prompts
- Expectant pause
- Clinical sabotage

Make it fun and engaging!







# More Examples of AAC and FUN!





Symbol Set: LAMP and Unity

Symbol Set: Symbolstix

#### **Learning Activity:**

Play charades with Hillary! Try to make guess as to which vocabulary word she is acting out. Find the vocabulary words within your AAC System or use this weeks language board or vocabulary icons to show your answer. Play your own game, too!







Symbol Set: LAMP

Symbol Set: Unity

Symbol Set: Symbolstix

#### **Learning Activity:**

Join Hillary reading Click, Clack, Moo. This is a fun book and is definitely worth the watch!







Symbol Set: Symbolstix

# Remember Partner Fundamentals

Prompting

Modeling

Communication Opportunities

Language Expansion



### Wait...

- Wait time can be hard to do but worth working on = goal is independence and initiation of communication.
- Watching videos can be good feedback for yourself.



### ---

#### AAC BOOT CAMP



Getting AAC Users COMMUNICATING

regardless of AAC system used (no tech, low tech, high tech) or skill level...

0	DONUT		41.1.
	DON'T	ao	tnis

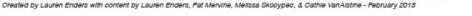


- ●DON'T expect a user to know how to communicate w/o direct models & instruction
- MODEL MODEL MODEL model expected communication behaviors BEFORE expecting to see those behaviors from the user
- DON'T do ALL the talking
- ✓ PRESUME COMPETENCE

DON'T overprompt

- √ FOLLOW prompt hierarchy
- DON'T teach ONLY requesting ✓ TEACH language functions
- DON'T re-prompt too quickly
- including directing, commenting, requesting assistance, etc ...
- DON'T provide ONLY nouns
- √WAIT 10-20 sec. (w/an expectant look) before re-prompting!! Count in your head!! 123
- DON'T focus on vocabulary that won't be functional/used tomorrow
- ✓ PROVIDE CORE WORDS including verbs & describing words (in addition to nouns)
- DON'T remove the device
- √ COLOR CODE parts of speech
- DON'T move symbols
- ✓ KEEP icon placement constant keep repeated icons in the same location on each page/screen
- DON'T stop all "babbling" (exploring, button pressing)
- √ ALLOW user time to explore and learn the system
- DON'T keep the AAC system in their desk. cubbie, or backpack
- ✓ MAKE AAC available at all times
- expect sentences DON'T right away
- ✓ PROVIDE Aided Language Input
- ✓ ASK open-ended questions

Ask more open-ended questions, provide aided language stimulation and other must dos!



# After Action Review

- Review what worked
- Review what didn't work as well
- Review next steps

# AAC Coach-Celebrate the Wins

- Have the device present
- Modeled more than yesterday
- Individual was looking while modeling



# Early AAC Successes Worth Celebrating!

#### (EVEN BEFORE YOUR LEARNER BEGINS TO USE IT!)

- We had the talker with us all day today!
- I modeled a little more than yesterday.
- They were looking when I modeled!
- I modeled a new communication function (e.g., asked a question, commented).
- Modeling helped them understand what I was saying.
- I modeled during
  - a new routine.
- I learned some new words to model.



## Communicare, LLC

**Podcasts** Handouts Publications Our Store Q Home CEU Courses trainings inspired by our <u>clinical work</u>

Communicare Learning...